

## Text messaging policies for the US

At Cyclomedia, your privacy is a top priority. When you choose to receive text messages from us, you consent to receive SMS communications related to your account, including appointment reminders, service updates, promotional offers, and customer support.

We are committed to protecting your personal information. Cyclomedia does not sell, rent, or share your mobile phone number or other personal data with third parties for advertising or marketing purposes. Your phone number is used solely to communicate information and services directly related to your relationship with Cyclomedia.

SMS opt-in and phone numbers collected for text messaging will not be shared with any third-party or affiliate for marketing purposes.

Depending on your interactions with us, you may receive messages such as:

- Appointment confirmations, scheduled meetings, onboarding sessions, or training reminders
- Updates on data deliveries, project status, or service deployments
- Information about new features, product enhancements, or system notices (e.g., Street Smart or API updates)
- Invitations to webinars, events, or notifications about limited time offers
- Follow-ups from our support team or requests for feedback to improve your experience

Message frequency may vary based on your engagement with our services. Standard message and data rates may apply, depending on your mobile carrier. You may opt out at any time by replying "STOP" to any message. To get assistance, reply "HELP" or contact our customer service team at 608-830-5451 or supportus@cyclomedia.com.

Please note, providing your phone number and agreeing to receive text messages is not required to make a purchase or use our services.